

❏ KOKUYO's CSR Charter	❏ Corporate Profile	❏ KOKUYO's Main Business Domains	❏ KOKUYO's Initiatives and History	❏ Initiatives for Future and Society	❏ KOKUYO's Various Initiatives	❏ Introduction of KOKUYO's Initiatives in 2020	❏ Message from the President
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## Content Index

### GRI Standards content index

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<b>102: General Disclosures</b>				
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		303-4	Water discharge	<a href="#">Reports by Business Sites</a>
		303-5	Water consumption	<a href="#">Reports by Business Sites</a>
<b>304 : Biodiversity</b>		304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	<a href="#">Yui no Mori</a>
				<a href="#">ReEDEN Project</a>
		304-2	Significant impacts of activities, products, and services on biodiversity	
		304-3	Habitats protected or restored	<a href="#">Yui no Mori</a>
		304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	
<b>305 : Emissions</b>		305-1	Direct (Scope 1) GHG emissions	<a href="#">Environmental Performance Data</a>
		305-2	Energy indirect (Scope 2) GHG emissions	<a href="#">Environmental Performance Data</a>
		305-3	Other indirect (Scope 3) GHG emissions	<a href="#">Environmental Performance Data</a>
		305-4	GHG emissions intensity	<a href="#">Environmental Performance Data</a>
		305-5	Reduction of GHG emissions	<a href="#">Environmental Performance Data</a>
		305-6	Emissions of ozone-depleting substances (ODS)	
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<b>308 : Supplier Environmental Assessment</b>		308-1	New suppliers that were screened using environmental criteria	
		308-2	Negative environmental impacts in the supply chain and actions taken	
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<b>401 : Employment</b>		401-1	New employee hires and employee turnover	<a href="#">CSR Data: Society</a>
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<b>402 : Labor/Management Relations</b>		402-1	Minimum notice periods regarding operational changes	
<b>403 : Occupational Health and Safety</b>		403-1	Occupational health and safety management system	<a href="#">Employees' Safety</a> <a href="#">Employees' Health</a>
		403-2	Hazard identification, risk assessment, and incident investigation	
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		403-4	Worker participation, consultation, and communication on occupational health and safety	<a href="#">Employees' Safety</a>
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		403-8	Workers covered by an occupational health and safety management system	<a href="#">Securities Report p8 (Japanese) (572KB)</a>
		403-9	Work-related injuries	<a href="#">CSR Data: Society</a>
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<b>404 : Training and Education</b>		404-1	Average hours of training per year per employee	
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		404-3	Percentage of employees receiving regular performance and career development reviews	
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<b>408 : Child Labor</b>		408-1	Operations and suppliers at significant risk for incidents of child labor	<a href="#">With Business Partners</a>
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		412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	
<b>413 : Local Communities</b>		413-1	Operations with local community engagement, impact assessments, and development programs	<a href="#">Social Contribution</a>
		413-2	Operations with significant actual and potential negative impacts on local communities	
<b>414 : Supplier Social Assessment</b>		414-1	New suppliers that were screened using social criteria	
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<b>415 : Public Policy</b>		415-1	Political contributions	
<b>416 : Customer Health and Safety</b>		416-1	Assessment of the health and safety impacts of product and service categories	<a href="#">Quality Assurance at KOKUYO Stationery</a>
				<a href="#">Quality Assurance at KOKUYO Furniture</a>
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	416-2	Incidents of non-compliance concerning the health and safety impacts of products and services		
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<b>418 : Customer Privacy</b>		418-1	Substantiated complaints regarding concerning breaches of customer privacy and losses of customer data	
<b>419 : Socioeconomic Compliance</b>		419-1	Non-compliance with laws and regulations in the social and economic area	

Information about issues concerning the following core subjects of ISO26000 can be viewed in the following sections of this CSR report.

ISO26000 Core Subjects	Issues	Page
Organizational governance	Issue 1: Organizational governance	<ul style="list-style-type: none"> <li>• <a href="#">Message from the President</a></li> <li>• <a href="#">CSR Management</a></li> <li>• <a href="#">Corporate Governance and Risk Management</a></li> </ul>
Human rights	Issue 1: Due diligence Issue 2: Human rights risk situations Issue 3: Avoidance of complicity Issue 4: Resolving grievances Issue 5: Discrimination and vulnerable groups Issue 6: Civil and political rights Issue 7: Economic, social and cultural rights Issue 8: Fundamental principles and rights at work	<ul style="list-style-type: none"> <li>• <a href="#">CSR Management</a></li> <li>• <a href="#">KOKUYO's CSR Charter</a></li> <li>• <a href="#">KOKUYO Group Code of Conduct</a></li> <li>• <a href="#">Work Style Reform</a></li> <li>• <a href="#">Human Resource Development</a></li> <li>• <a href="#">Employees' Safety</a></li> <li>• <a href="#">Employees' Health</a></li> <li>• <a href="#">Respect for Human Rights</a></li> <li>• <a href="#">Basic Framework for Diversity</a></li> <li>• <a href="#">With Business Partners</a></li> <li>• <a href="#">CSR Data: Society</a></li> </ul>
Labor practices	Issue 1: Employment and employment relationships Issue 2: Conditions of work and social protection Issue 3: Social dialogue Issue 4: Health and safety at work Issue 5: Human development and training in the workplace	<ul style="list-style-type: none"> <li>• <a href="#">KOKUYO's CSR Charter</a></li> <li>• <a href="#">KOKUYO Group Code of Conduct</a></li> <li>• <a href="#">Work Style Reform</a></li> <li>• <a href="#">Human Resources Management</a></li> <li>• <a href="#">Employees' Safety</a></li> <li>• <a href="#">Employees' Health</a></li> <li>• <a href="#">Respect for Human Rights</a></li> <li>• <a href="#">Basic Framework for Diversity</a></li> <li>• <a href="#">With Business Partners</a></li> <li>• <a href="#">CSR Data: Society</a></li> </ul>
Environment	Issue 1: Prevention of pollution Issue 2: Sustainable resource use Issue 3: Climate change mitigation and adaptation Issue 4: Protection of the environment, biodiversity and restoration of natural habitats	<ul style="list-style-type: none"> <li>• <a href="#">CSR Management</a></li> <li>• <a href="#">KOKUYO's CSR Charter</a></li> <li>• <a href="#">KOKUYO Group Code of Conduct</a></li> <li>• <a href="#">With Business Partners</a></li> <li>• <a href="#">Environmental Management and Third-party Inspection</a></li> <li>• <a href="#">Global Warming Preventive Measures</a></li> <li>• <a href="#">Resource-saving and Recycling Measures</a></li> <li>• <a href="#">Compliance with the law and the prevention of pollution</a></li> <li>• <a href="#">Developing Environmentally-friendly Products and Services</a></li> <li>• <a href="#">Biodiversity/Promoting Environmental Communications</a></li> <li>• <a href="#">Environmental Performance Data</a></li> <li>• <a href="#">Reports by Business Site</a></li> <li>• <a href="#">Yui no Mori</a></li> </ul>
Fair operating practices	Issue 1: Anti-corruption Issue 2: Responsible political	<ul style="list-style-type: none"> <li>• <a href="#">CSR Management</a></li> <li>• <a href="#">System for the Promotion of CSR</a></li> </ul>

	<p>involvement</p> <p>Issue 3: Fair competition</p> <p>Issue 4: Promoting social responsibility in the value chain</p> <p>Issue 5: Respect for property rights</p>	<ul style="list-style-type: none"> <li>• <a href="#">KOKUYO's CSR Charter</a></li> <li>• <a href="#">KOKUYO Group Code of Conduct</a></li> <li>• <a href="#">With Business Partners</a></li> <li>• <a href="#">Corporate Governance and Risk Management</a></li> </ul>
Consumer issues	<p>Issue 1: Fair marketing, factual and unbiased information and fair contractual practices</p> <p>Issue 2: Protecting consumers' health and safety</p> <p>Issue 3: Sustainable consumption</p> <p>Issue 4: Consumer service, support, and complaint and dispute resolution</p> <p>Issue 5: Consumer data protection and privacy</p> <p>Issue 6: Access to essential services</p> <p>Issue 7: Education and awareness</p>	<ul style="list-style-type: none"> <li>• <a href="#">KOKUYO's CSR Charter</a></li> <li>• <a href="#">Providing Peace of Mind and Safety to Customers</a></li> <li>• <a href="#">CSR Report 2020 Survey Results</a></li> <li>• <a href="#">CSR Data: Reflecting the views of customers</a></li> </ul>
Community involvement and development	<p>Issue 1: Community involvement</p> <p>Issue 2: Education and culture</p> <p>Issue 3: Employment creation and skills development</p> <p>Issue 4: Technology development and access</p> <p>Issue 5: Wealth and income creation</p> <p>Issue 6: Health</p> <p>Issue 7: Social investment</p>	<ul style="list-style-type: none"> <li>• <a href="#">KOKUYO's CSR Charter</a></li> <li>• <a href="#">KOKUYO Group Code of Conduct</a></li> <li>• <a href="#">New Value Creation</a></li> <li>• <a href="#">Human Resource Development</a></li> <li>• <a href="#">Social Contribution</a></li> <li>• <a href="#">Commendation and Recognitions from Outside</a></li> <li>• <a href="#">Biodiversity/Promoting Environmental Communications</a></li> <li>• <a href="#">CSR Data: Society</a></li> </ul>